



A message from United Cargo

United Cargo Announces TempControl Service Enhancements

United Cargo is very pleased to announce a number of recent service enhancements to TempControl: our industry-leading service for temperature-sensitive shipments. The temperature-controlled transport market is among the most exciting and dynamic in our industry, and United Cargo is committed to accommodating the evolving needs of our customers. Here are some recent highlights:

- Effective immediately, United Cargo is expanding our service for temperature-sensitive shipments by adding Basel Airport (BSL) to our worldwide TempControl network. Basel Airport is located 3.7 miles from the city center of Basel, Switzerland. The airport also serves the nearby cities of Mulhouse, France and Freiburg, Germany. The addition of Basel brings the number of TempControl-certified cities worldwide to 47.
- United continues to invest in facility improvements to support our TempControl customers. We recently completed an upgrade to the Controlled Room Temperature (CRT) Area in our Cargo Facility in Washington Dulles International Airport (IAD). We now have the space and electrical capacity to accommodate as many as 24 temperature control containers at any time.
- In a September 26 News Release, United Cargo became the first U.S. carrier to announce the Envirotainer RKN e1 temperature control container would be available for use by our customers. We are pleased to report that we became the first U.S. airline to **fly** this container on November 2, when an RKN e1 was transported on United Flight 85 from Tel Aviv to Newark. There are now seven stations approved for United Cargo Envirotainer RKN e1 service: ATL, EWR, LAX, ORD, SEA, SFO and TLV.
- Effective October 1, United Cargo introduced a new second option for customers shipping via our Passive TempControl service. EZ Passive provides what many of our customers have asked for: the ability to book and ship Passive TempControl immediately without waiting for a customized set of processes to be approved. We will soon announce the introduction of EZ Active service as well. Please watch for the EZ Active launch announcement to learn the complete details of this service.

Whether you ship temperature-controlled containers or pre-packaged shipments, Active or Passive, pharmaceuticals or other commodities, TempControl offers the best solution for delivering your temperature-sensitive cargo safely to its destination.

To book your shipment or learn more about United Cargo's TempControl service, please contact your local United Cargo Sales professional.